

Bishopswood Village Hall Bookings Cancellation Policy

Private Hires

For Private hires a 50% deposit is required at the time of booking with the balance paid no later than 1 month before the event. For cancellations at more than 1 months' notice the deposit is forfeited but if the balance has been paid that will be refunded; for cancellations at less than 1 months' notice the entire booking fee is forfeited. However the amount forfeited will be reduced in the following circumstances:

- in either case if we are able to obtain a new booking for the full slot we will reimburse the cancelled booking in full
- if an event is cancelled for 'acts of god' (flooding of the roads, power cuts, mandatory Covid restrictions, etc) we will reimburse the cancelled booking in full
- if instead of cancelling the hirer is prepared to move the payment to a new booking they can have full credit for the payments made.

Regular Hires

For Regular hires, no deposit is required at the time of booking but classes must be paid monthly or quarterly in advance before commencement. Cancellations at more than 1 months' notice will not incur any charge. Any bookings cancelled at less than 1 months' notice are to be paid in full, however if we are able to re-book any of the cancelled slots we will credit the hirer with those amounts; also if any events are cancelled for 'acts of god' (as above) there is nothing to pay.